



GAI-TRONICS®
A HUBBELL COMPANY

HUBBCOM Media Server Initial Configuration

General Information

This guide covers the initial configuration of GAI-Tronics' Model HMS100 HUBBCOM Media Server. Pub. 42004-531, GUDA GAI-Tronics Universal Device Application contains instructions for the GUDA software.

Device Configuration

Complete this initial HMS (HUBBCOM media server) setup for proper operation on the intended network.

1. Connect the HMS to a PoE switch on the same Ethernet network as the HUBBCOM units.
2. Run the GUDA (GAI-Tronics Universal Device Application) (see Pub. 42004-531 for GUDA instructions).
NOTE: You must use GUDA Version 2.1.0 or greater to access the HMS. Download the latest GUDA at <https://www.hubbell.com/gai-tronics/en/guda-universal-device-application>.
3. Perform a device discovery and wait for the HMS device discovery.
4. Connect and log into the HMS device.
5. Navigate to the NETWORK section and perform the following steps:
 1. Define an available static IP ADDRESS, along with the proper network settings (default IP Address 192.168.1.27).
 2. *Recommended:* Add an NTP SERVER URL to synchronize the HMS clock to the current time and time zone.
 3. Click the APPLY button
6. Click the ADMIN button and then the RUN button for SET DEVICE TIME AND TIME ZONE
7. Select the REGION and the LOCAL TIME ZONE, then click the APPLY button.
NOTE: Clicking the APPLY button sends the time zone update command to the HMS. The SCREENSAVER PUBLISH TIMING parameter is dependent on the correct time zone set on the server.
8. Reboot the HMS device.

Use a web browser from a computer to access the HMS portal website when the HMS device reappears in the GUDA:

1. Enter the static IP address (defined in step 5.1 above), followed by a colon, followed by the HMS's port address in the web browser's address bar to access the HMS device's portal website.

Example: <http://192.168.1.27:8080>

2. Enter the user name and password to log into the HMS portal.
The initial (one time only) username and password is *admin* and *admin* respectively.
3. Change the password.
This is the minimum-security measure to continue.

Only an admin or someone with the user role of *Admin* can access the ADMINISTRATOR CONTROL page to add, edit, and/or delete users.

4. Add secondary users with a role of *User* to log into the HMS portal to perform all functions excluding administrator control.

Reference

Referenced documents are located on the GAI-Tronics website at the following URL: <https://www.gai-tronics.com>

Warranty

Equipment. GAI-Tronics warrants for a period of one (1) year from the date of shipment, that any GAI-Tronics equipment supplied hereunder shall be free of defects in material and workmanship, shall comply with the then-current product specifications and product literature, and if applicable, shall be fit for the purpose specified in the agreed-upon quotation or proposal document. If (a) Seller's goods prove to be defective in workmanship and/or material under normal and proper usage, or unfit for the purpose specified and agreed upon, and (b) Buyer's claim is made within the warranty period set forth above, Buyer may return such goods to GAI-Tronics' nearest depot repair facility, freight prepaid, at which time they will be repaired or replaced, at Seller's option, without charge to Buyer. Repair or replacement shall be Buyer's sole and exclusive remedy. The warranty period on any repaired or replacement equipment shall be the greater of the ninety (90) day repair warranty or one (1) year from the date the original equipment was shipped. In no event shall GAI-Tronics warranty obligations with respect to equipment exceed 100% of the total cost of the equipment supplied hereunder. Buyer may also be entitled to the manufacturer's warranty on any third-party goods supplied by GAI-Tronics hereunder. The applicability of any such third-party warranty will be determined by GAI-Tronics.

Services. Any services GAI-Tronics provides hereunder, whether directly or through subcontractors, shall be performed in accordance with the standard of care with which such services are normally provided in the industry. If the services fail to meet the applicable industry standard, GAI-Tronics will re-perform such services at no cost to buyer to correct said deficiency to Company's satisfaction provided any and all issues are identified prior to the demobilization of the Contractor's personnel from the work site. Re-performance of services shall be Buyer's sole and exclusive remedy, and in no event shall GAI-Tronics warranty obligations with respect to services exceed 100% of the total cost of the services provided hereunder.

Warranty Periods. Every claim by Buyer alleging a defect in the goods and/or services provided hereunder shall be deemed waived unless such claim is made in writing within the applicable warranty periods as set forth above. Provided, however, that if the defect complained of is latent and not discoverable within the above warranty periods, every claim arising on account of such latent defect shall be deemed waived unless it is made in writing within a reasonable time after such latent defect is or should have been discovered by Buyer.

Limitations / Exclusions. The warranties herein shall not apply to, and GAI-Tronics shall not be responsible for, any damage to the goods or failure of the services supplied hereunder, to the extent caused by Buyer's neglect, failure to follow operational and maintenance procedures provided with the equipment, or the use of technicians not specifically authorized by GAI-Tronics to maintain or service the equipment. **THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE IN LIEU OF AND EXCLUDE ALL OTHER WARRANTIES AND REMEDIES, WHETHER EXPRESS OR IMPLIED BY OPERATION OF LAW OR OTHERWISE, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

Return Policy

If the equipment requires service, contact your Regional Service Center for a return authorization number (RA#). Equipment should be shipped prepaid to GAI-Tronics with a return authorization number and a purchase order number. If the equipment is under warranty, repairs or a replacement will be made in accordance with the warranty policy set forth above. Please include a written explanation of all defects to assist our technicians in their troubleshooting efforts.

Call 800-492-1212 (inside the USA) or 610-777-1374 (outside the USA) for help identifying the Regional Service Center closest to you.